

QUALITY POLICY STATEMENT

The practice aims to provide a service to meet our clients' requirements and to provide documentation that demonstrates that the required quality of service is being achieved at all times:

- To satisfy this need we operate a documented Quality System conforming to **ISO 9001: 2008**.
- The documented quality system covers, the full range of quantity surveying services, inter alia preliminary cost advice, cost planning, preparation of tender documentation, tender reports and contract documentation, valuations for interim payments and agreement of the final accounts.
- Use the Quality Management System as a tool in achieving best practice outcomes across the organisation.
- The system is effectively implemented by undertaking relevant skill training and conducting appropriate quality awareness training.
- Responsibilities for quality are established by communicating these responsibilities clearly to all employees.
- The quality policy and procedures continue to be appropriate by initiating regular reviews to check its effectiveness and ongoing relevance.
- The company regularly reviews the needs and expectations of our customers and initiates continuous improvement activities to meet these expectations.

THE DESIGNATED MEMBERS
CASTLE HAYES PURSEY LLP



Chartered Quantity Surveyors • Cost Consultants • Project Managers

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